

## **TERMS AND CONDITIONS OF BOARDING**

**Your dog can only be accepted for boarding if it is in good health and you are able to produce a certificate of vaccination confirming your dogs' vaccinations are up to date. No dog can be accepted for boarding unless it has been vaccinated against distemper, hepatitis, leptospirosis, parvo virus, kennel cough vaccine. All vaccinations should be given at least 2 weeks prior to boarding as these are live viruses and we cannot accept your dog if less than the two week rule. Should the dog contract kennel cough whilst boarded, Chrisvale Kennels will not be held liable.**

**Whilst every possible care and attention is given to each dog boarded with us, it is boarded entirely at the owner's risk, as are dogs sharing accommodation. Should we feel the need to separate them in the interests of the dogs own safety, a relevant charge for extra accommodation will be levied.**

**Any current and ongoing problems with a dog's health or temperament must be notified to us at the time of booking. We reserve the right to refuse any dog that we consider to be of an unreliable temperament, or sick at the time of boarding.**

**Should it be necessary, at our discretion, for a vet to be called for any existing health conditions prior to boarding, all fees incurred are the responsibility of the owner. All dogs should have been wormed recently. On arrival, should any dog require treatment for internal and external parasites (fleas, worms, etc) then a charge will be levied for this.**

**If an animal has a medical condition of any sort we must be notified at the time of booking. If we have not been notified of such a condition or course of medication Chrisvale Kennels do not accept any liability.**

**Chrisvale Kennels are happy to accept bookings for unspayed bitches, however if you believe your dog is due into season during her board you must inform us at the time of booking. Also inform us of any unusual behaviour relating to her season.**

**Our insurance does not cover pre-existing conditions or fees and or death in connection with any condition that exist prior to boarding, or the cost of cremation.. Our insurance will only cover veterinary treatment for an illness that has occurred at Chrisvale Kennels, this is at the insurers discretion.**

**We reserve the right to rehome dogs not collected within 14 days of the stated departure date if there is no communication from the owners or guardian and all efforts to contact the owner fail. The owner will be held responsible for all costs.**

**Any possessions left during the dogs stay will be at the risk of the owner. Also Any damages caused by your dog will be added to the bill upon collection.**

**Chrisvale Kennels and any staff member will not be liable whatsoever arising from any injuries caused to my Dog/s during any participation in any activities or services offered Etc :- Walks, Daily Exercise, Escaping, Play Activities, Buddy Time , Ball Games, Water Games, Jumping, Chewing Beds/Bedding/Toys**

**I understand that while every care will be given to my Pet(s), they are boarded at my own risk. I authorise you to call a veterinary surgeon on my behalf should you feel it is necessary. Chrisvale Kennels will first endeavour to make contact with the contact person supplied.**

**Chrisvale Kennels will not be liable for any illness or accident ,Prior to or during your dogs boarding.**

**£50 Deposit is required to secure any booking -  
Payable via bank transfer or in person at the time of booking**

**Deposits are non refundable but can be transferred to a later booking date at our discretion.**

**No show for your booking date will be charged the full amount of your stay if not given 30 days prior notice of the cancellation.**

**£10 per dog per day surcharge on Christmas day, Boxing day & New Years day.**

**Prices to include day of arrival and day of departure , £12.50 per day**

Payment must be made before the return of your dog, if no payment is made at this time any other costs incurred by us ( i.e solicitors fees ) to recover the monies owed will be passed on to you the customer on top of the original fees.